

## Crisis Management for Public Officials: Basic Skills (April 2021)

### People

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Governments around the world have been at the forefront in the fight against global crises, including the ongoing COVID-19 pandemic. However, the disruptive nature of the COVID-19 crisis has exposed a deeper level of vulnerability in our communities, by creating unprecedented socio-economic and cultural implications. During the crisis, public servants have been faced with the unparalleled urgency to formulate new ways of thinking; adapt to new realities and prepare for the unknown future.

For more information, please view the course brochure here: [https://unitar.org/sites/default/files/media/file/Crisis%20management\\_concept%20note.pdf](https://unitar.org/sites/default/files/media/file/Crisis%20management_concept%20note.pdf).

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At the end of the course, participants will be able to:

- Recognize some of the current challenges faced by public officials due to COVID-19
- Identify contextual challenges due to a crisis and ensure business as usual policies in the public sector
- Discuss different processes involved in crisis management, including soft skills related to communication strategies and leadership
- Respond to governance challenges in post-crisis situations to ensure resilience for future crises

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### **Crisis Management for Public Officials: Basic Skills**

Module I: Fundamentals of crisis management

Module II: Covid-19 and the public sector

Module III: Crisis management and public administration

Module IV: Governing after a crisis

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The course is based on UNITAR's sound adult learning pedagogical principles. Each module includes supplementary resources for additional reading, as well as self-assessment activities and quizzes. The learning activities are delivered in an interactive manner, to ensure the achievement of the learning objectives.

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This course is designed to support public servants in the health and non-health sectors.

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Optional fee of USD\$ 100.- to receive a certified UNITAR Certificate of Completion.

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