EFFICIENCY AGENDA
REFORM OF BUSINESS OPERATIONS

QCPR Training
How does efficiency impact programmes?

- **Lower cost**
  - More resources remain in programme budgets to be spent on programme activities in the country

- **Better quality, Agility, Speed**
  - Faster processes mean faster response to emerging needs and earlier start of programme activities in the country
EFFICIENCY AGENDA – TARGETS AND ENABLERS

Efficiency Report
UNSDG agreed Reporting at the inter-agency level, Bilateral and Agency level

Common Premises
Guidance developed, Rollout in Q3, 2020, Current 436 Common Premises. Target 2052 Common Premises

Global Shared Service Centres
Surveys Completed, Results shared with Agencies

Common Back Offices
Guidance developed, Rollout in Q3 2020

UNSDG Efficiency Agenda

Mutual Recognition
Signed by 20 UNSDG members

Client Satisfaction Principles
Signed by 3 agencies, further signatures in progress

Costing & Pricing Principles
Signed by 3 agencies, further signatures in progress

Business Operations Strategy (BOS 2.0)
Initiated in 107/131 UNCTs – Development in Progress

UNITED NATIONS SUSTAINABLE DEVELOPMENT GROUP
Inter-Agency efficiency reporting-timeline

- **Q4 2020**
  - **BOS** - projections of 105 countries*
  - **CBO** - milestones (process related, no quantified data)
  - **Common Premises** - milestones (process related, no quantified data)

- **Q2 2021**
  - **BOS** - all 131 countries (100%-quantified data)
  - **CBO** - 30 countries (quantified data-projections)
  - **Common Premises** - depends on capital availability for roll-out

- **Q4 2021**
  - **BOS** - all 131 countries (100%-quantified data)
  - **CBO** - 50 countries (quantified data-projections)
  - **Common Premises** - depends on capital availability for roll-out

- **Q2 2022**
  - **BOS** - all 131 countries (100%-quantified data)
  - **CBO** - 50 countries (quantified data-projections)
  - **Common Premises** - depends on capital availability for roll-out

- **Q4 2022**
  - **BOS** - all 131 countries (100%-quantified data)
  - **CBO** - 50 countries (quantified data-projections)
  - **Common Premises** - depends on capital availability for roll-out

*Note: The asterisk (*) indicates additional details or qualifications that are not provided in the text.
How can Member states support?

1. Hold stakeholders **accountable** for implementation of the efficiency agenda

2. Ensure **consistent messaging** across different governance platforms - agency boards and GA

3. In partnership with the UN system, help ensure the efficiency agenda is taken into consideration when discussing **funding options** for innovation
THANK YOU!

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